# Vodafone IT Project – Risk Assessment

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Date: 04.01.2025

## Project Background

Vodafone started a pretty big IT project where they wanted to combine many tech systems into one. The goal was to make stuff run better and smoother and help customer service work way better. We can say that this project is big, it has many different parts, and having big project like this, of course some risks could happen, it’s impossible to avoid them, and they had to be careful with that.

## Identification of Key Risks

One big risk was about connecting old systems with new ones. Sometimes they can just don’t work well together and that can break some things. Another risk was with data safety, because Vodafone was using a lot of customer info and that needs to be protected. Also, because the project was really large, there was a chance it could take longer than expected and that would cost more money.

## Mitigation Plan for Identified Risks

To fix all this issues, we need to have the plan. So for each risk they made a solution, for example, for the connection risk, they tested things step by step and followed the same setup rules to avoid problems. For keeping customer info safe, they used better encryption, checked security often, and followed all the data laws. To not fall behind, they made a really good time management, and made a schedule with extra time in case something goes wrong, and used flexible planning like agile to fix issues quickly.

## Sources:

5 Real-World Project Risk Management Case Studies You Should Know.  
Link: https://www.intelegain.com/5-real-world-project-risk-management-case-studies-you-should-know/